



Job Description

Job Title: Food & Beverage and Retail Assistant

Job definition

You will be working in one of our F&B or Retail Units preparing and serving food and drinks, operating tills, and helping keep our dining or shops areas clean and tidy.

You will be dealing with lots of different people throughout the day and excellent customer service skills are important. Note that due to regulations, some units which sell alcohol require assistants to be age 18+

Main duties:

- ✓ You are to prepare and serve food and drink from the outlets available in the park.
- ✓ Interact with our guests in a polite and professional manner.
- ✓ Ensure all dining areas are kept clean and tidy at all times.
- ✓ Be comfortable with payment processing technologies as the park only accepts card / online payments – training will be provided.
- ✓ Ensure all card payments are processed correctly.
- ✓ Adhere to the companies Food Handling and Health & Safety policies and to all food hygiene regulations.
- ✓ Keep all company property and equipment in good repair and report any damage or misuse.
- ✓ Ensure a high standard of personal appearance is maintained at all times.
- ✓ Ensure that your place of work is locked and secured at the end of the working day.

This list is by no means definitive, and Southport Pleasureland reserves the right to amend this job specification at any time.